

Community Impact Assessment: Summary

1. Name of service, policy, function or criteria being assessed:

The updated enforcement policy for the National Trading Standards Regional Scambuster Team and National Trading Standards eCrime Team hosted by City of York Council (Scambusters).

2. What are the main objectives or aims of the service/policy/function/criteria?

To provide the legal framework for decisions taken to take formal enforcement action by Scambusters. There is no change to the existing policy but it requires updating to reflect the recent changes to the Council's directorate structure.

3. Name and Job Title of person completing assessment:

Colin Rumford – Head of Regional Investigations

4. Have any impacts been Identified? (Yes/No)

Yes

Community of Identity affected:

Age

Summary of impact:

Enforcement action will be taken in cases involving vulnerable consumer groups and the policy impacts on victims and perpetrators. The work of Scambusters is highlighted on the National Trading Standards website

<http://www.nationaltradingstandards.uk/>

All enforcement action has due regard to Equality and Human Rights legislation.

5. Date CIA completed: 14th November 2016

6. Signed off by:

Colin Rumford

7. I am satisfied that this service/policy/function has been successfully impact assessed.

Name:

Position:

Date:

8. Decision-making body:

Date:

Decision Details:

Executive Member Culture, Leisure and Tourism		
<p>Send the completed signed off document to ciasubmission@york.gov.uk It will be published on the intranet, as well as on the council website.</p> <p>Actions arising from the Assessments will be logged on Verto and progress updates will be required</p>		

Community Impact Assessment (CIA)

Community Impact Assessment Title:

The enforcement policy for the National Trading Standards Regional Scambuster Team and National Trading Standards eCrime Team hosted by City of York Council (Scambusters).

What evidence is available **to suggest that the proposed service, policy, function or criteria could have a negative (N), positive (P) or no (None) effect** on quality of life outcomes? (Refer to guidance for further details)

Can negative impacts be justified? **For example: improving community cohesion; complying with other legislation or enforcement duties; taking positive action to address imbalances or under-representation; needing to target a particular community or group e.g. older people.** NB. Lack of financial resources alone is NOT justification!

Community of Identity: Age

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The policy highlights that formal enforcement action will be taken in cases involving unlawful exploitation of vulnerable consumers groups.</p> <p>Officers receive training for specialist interviewing techniques to achieve best evidence from vulnerable victims.</p>	Longevity, Health and Standard of Living	P	P

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
Investigations involving elderly consumers will be prioritised.	N/a	To ensure resources are directed at appropriate investigations.	Colin Rumford	14/11/2016

Community of Identity: Carers of Older or Disabled People

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
N/a	N/a	None	None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None

Community of Identity: Disability

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
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The policy highlights that formal enforcement action will be taken in cases involving unlawful exploitation of vulnerable consumers groups		Longevity, Health and Standard of Living	P	P
Officers receive training for specialist interviewing techniques to achieve best evidence from vulnerable victims.				
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date
Investigations involving consumers who are vulnerable by virtue of medical or mental conditions will be prioritised.		To ensure resources are directed at appropriate investigations.	Colin	14/11/2016

Community of Identity: Gender

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
N/a		N/a	None	None
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date

None		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Gender Reassignment

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
N/a		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Marriage & Civil Partnership

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
N/a		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

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Community of Identity: Pregnancy / Maternity

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
N/a		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None

Community of Identity: Race

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
N/a		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Religion / Spirituality / Belief

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
N/a		N/a	None	None

Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date

Community of Identity: Sexual Orientation

Evidence	Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
N/a	N/a	None	None	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
None		N/a	None	None

				Details of Impact
	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date